# Prodata Mobility Systems Logo.pngRelease overview

## Product information

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| **Product name** | MobiGuider 2010 Suite |
| **Version number** | 10.17 |
| **Release date** | 12 October 2010 |

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## Release version history

10.17 – 15/10/2010

|  |  |
| --- | --- |
| Ticket ID | Comment |
| 6750 | Create new TM\_PointInformation Table in Transmodel Database |
| 6961 | Create PTIS Patches |
| 6754 | Update PTIS to use the discovery service and net.pipe connection for repository |
| 6751 | Implement & test Stop information for PTIS |
| 6752 | Update Technical specification to version 1.05 with Stop Information details |
| 6958 | Create test data generation script for rfc stop information |
| 6966 | Update solution proposal for Stop information to new DB feedback |
| 6753 | Release Ptis 1.05 or 10.17 |

## Known issues

### Passenger Travel Information Service

* PTIS 10.17 will not use the Authentication service due to migration of the overall project. To secure the service please use IP lockdown feature of IIS.
* The city importer tool still uses an out-of-date and partial incorrect import file which leads incomplete results like stops in the wrong city and stops not showing up because no city could be resolved for that stop.
* When the ARRIVA.PTIS\_PointInformation table is not populated with data the topology generated by ptis will not contain any points.

# Functionality

## Passenger Travel Information Service

This service provides an interface for the Arriva website (by Buyways) to allow visitors of the site to look up schedules (planned & realtime), to see the line and stop information on a map (topology) and to display cancellations and/or obstructions.

## Interchanges

The MobiGuider Interchanges application provides real-time interchange information of vehicles.

# Installation

## System requirements

* Microsoft Windows Server 2008 (R2) (32/64 bits)
* Microsoft SQL Server 2005/2008
* **Microsoft Framework 4**
* Internet Information Services 7.x

## Services

* Location service v1.36.0
* TimeTable Service 01.19.11.0 or higher

## Installation procedure for MobiGuider & IIS 7

See document: GEN-01152 UG MobiGuider Installation and Configuration Guide EN

## Installation procedure Interchanges

See document: GEN-01159 UG MG Interchanges Installation and Configuration Guide EN

## Installation procedure Passenger Travel Information Service

See document: MOB-01192 UG MG Passenger Travel Information Service Installation and Configuration Guide EN 1.00

# Contact

## Contacting Prodata Mobility Systems

Up-to-date contact details of Prodata Mobility Systems are published on the website : <http://www.prodata-systems.be>

## Reporting a defect

In order for a defect to be corrected, a certain amount of information is required. The more detailed the information, the more efficient the defect can be reproduced, identified and solved.

Please provide the following information when reporting a defect:

* **Name of the product**
* **Version of the product**
* For products with a graphical user interface, check the title bar for a version or look in ‘About’.
* For products without a graphical user interface (e.g. services), use the explorer to find the executable file for the program. Right click and select properties, check for version.
* **Configuration of the product**: Include a copy of any configuration settings (e.g. XML config files).
* **Operating system**: Specify the operating system.
* **Connected hard- and/or software**: Provide details on any other Prodata Mobility Systems or 3rd party hard- or software connected and running at the time the defect occurred.
* **Symptoms of the defect**: Describe exactly what went wrong. If possible, include screenshots or photographs.
* **Reproduction steps**: Describe exactly which steps have to be taken to reproduce the defect. Please specify as much detail as possible.
* **Severity**: Indicate how severe the defect is for your organization.

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